



PRIVACY POLICY

Effective Date: 03.08.2025

At DIP-CO, we treasure your privacy. This Privacy Policy outlines how we carefully collect, use, and protect the personal information you share with us when interacting with our website and services.

1. What We Collect

When you fill out a form, subscribe, or interact with our site, we may collect:

- Full name
- Email address
- Phone number
- Age or child's age group
- Any other information you voluntarily provide through our registration forms

2. How We Use Your Information

We use the information you provide to:

- Respond to your inquiries or form submissions
- Deliver DIP-CO services such as **Mind Matters, Mastermind Mentorship, Holiday Escapades, and Parent Connect Programs**
- Send follow-up communication and updates
- Improve our services and user experience
- Comply with legal obligations if required

3. How We Store & Protect Your Data

We take appropriate security measures to protect your personal data:

- Data is stored securely on our website and email servers
- We use trusted tools and secure email channels
- Access to your information is limited to authorized personnel only

4. Sharing of Information

We **do not sell or rent** your personal information. We may only share your information:

- With your consent
- If required by law



- With third-party service providers (e.g., email delivery, analytics) under strict confidentiality

5. Your Rights

You have the right to:

- Request access to the information we hold about you
- Correct or update your information
- Request deletion of your information (unless we're legally required to retain it)

To do so, contact us at **info@dipcoo.com**

6. Cookies & Tracking

Our site may use cookies to enhance user experience. You can choose to disable cookies in your browser settings.

7. Children's Privacy

We collect information from parents or guardians on behalf of children. We do not knowingly collect data directly from children under 18 without parental consent.

8. Changes to This Policy

We may update this Privacy Policy occasionally. Any changes will be posted on this page with the updated date.

9. Contact Us

If you have any questions about this Privacy Policy, please contact:

DIP-CO

Email: info@dipcoo.com

Phone: +254745506656